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If you enter a wrong PIN:

- The message "FAIL 1" will appear on the display, press the red button to enter the PIN again
- If you enter a wrong PIN again, the message "FAIL 2" will appear, repeat the procedure
- You can enter a wrong PIN five times at most (entering the right PIN will clear the counter for wrong PIN entries)
- After that a small message "LOCK" will appear in the right top corner of the display
- In such case, switch off the Security Key
- A number will appear on the display after switching the key on again
- Call CitiPhone to report this number

If you have any questions, suggestions or need any explanation, you can contact us 24 hours a day, seven days a week on Citiphone www.citibank.cz

Instructions for the Security Key Activation and Use

Your Key to Even Higher Security





The "Security Key", a password authenticator, represents the latest tool for further enhancement of security of the internet banking Citibank Online.

When using the Security Key for the FIRST TIME, you have to choose a PIN for this key which will prevent any potential misuse.

- press the red button 🔴
- the message "NEW PIN" will appear on the Security Key display
- choose a new 5-digit PIN
- the message "PIN CONF" will appear
- type in your security code again
- a One-time security code will appear which you can use to log on to Citibank Online 🔴

The Security Key will switch off by itself after a while, or you can switch it off by pressing the red button.

- fill this code into the "One-time security code" box on the Citibank Online log on screen available on www.citibank.cz
- The Security Key will switch off by itself after a while, or you can switch it off by pressing the red button. 🔴

Caution: The generated One-time security code is valid for a limited period of time.

Note: The Security Key does not communicate with the bank in any way. It does not give its position and does not require GSM signal.

If you decide that you want to CHANGE your PIN, enter your old PIN and press the red button for a longer period of time. Then you can enter your new PIN.

EVERYDAY USE is simple:

- activate the Security Key by pressing the red button 🔴
- fill in the PIN you chose for your Security Key
- if you press a wrong digit, use the red button which will move you one step back 🔴
- a One-time security code consisting of eight digits will appear