



„Citi is a Technology Company with a Banking License” – Mike Corbat, CEO, Citigroup

Join us, we are looking for:

## Global Client Service Agent

Global Client Service Agent is an individual contributor support role which requires demonstrated experience in excellence customer service and strong verbal communication skills. Person on this position will support all inbound and transfer calls that come in and out of the Command Center.

### What we expect from you:

- Technical focus / willingness to develop in IT area
- Experience with or ability to learn Windows based software such MS Office and Microsoft Lync communicator and Avaya CMS
- Experience with or ability to learn web based software such as Service Now and Sharepoint
- Strong telephone communication skills
- Ability to multi-task
- Ability to document customer needs and requests clearly and concisely
- Very good English skills, Spanish/Portuguese as a plus

### What you can expect from us:

- Opportunity to work in an international, multi-cultural environment
- Cooperation with a high quality team in a challenging area of the financial industry with one of the world's leading companies
- Access to the latest technologies and tools
- Excellent working environment
- The package of trainings
- Attractive conditions of employment and benefits

[Apply here](#)

Any questions? Visit [careeratciti.pl](http://careeratciti.pl) or contact us on [kariera@citi.com](mailto:kariera@citi.com)

