

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Bank Handlowy w Warszawie S.A.
ul. Senatorska 16
Warszawa
00-923
Poland

Holds Certificate No:

ITMS 561645

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The service management system supporting provision and maintenance of IT infrastructure, development and application maintenance for Bank Handlowy w Warszawie SA, Citi Group internal customers and their business partners, in line with IT Service Catalogue.

For and on behalf of BSI:

Frank Lee, EMEA Compliance & Risk Director

Original Registration Date: 01/07/2010

Latest Revision Date: 09/02/2016

Effective Date: 14/03/2016

Expiry Date: 13/03/2019

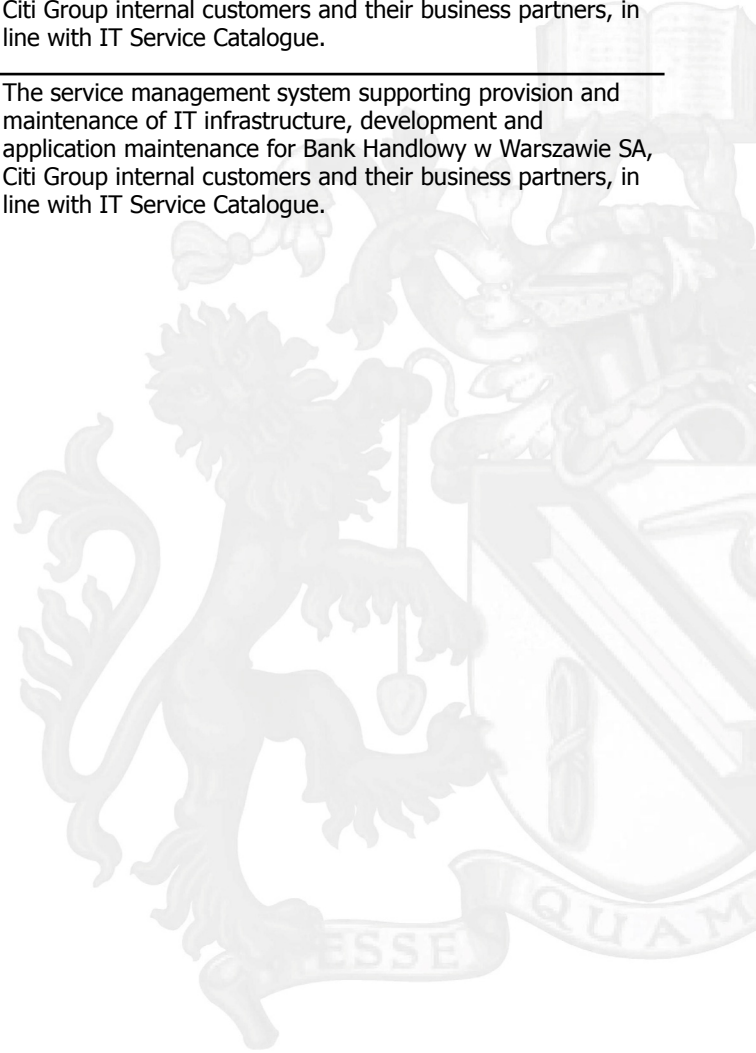


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Certificate No: **ITMS 561645**

Location	Registered Activities
Bank Handlowy w Warszawie S.A. ul. Senatorska 16 Warszawa 00-923 Poland	The service management system supporting provision and maintenance of IT infrastructure, development and application maintenance for Bank Handlowy w Warszawie SA, Citi Group internal customers and their business partners, in line with IT Service Catalogue.
Bank Handlowy w Warszawie S.A. ul. Goleszowska 6 Warszawa 01-249 Poland	The service management system supporting provision and maintenance of IT infrastructure, development and application maintenance for Bank Handlowy w Warszawie SA, Citi Group internal customers and their business partners, in line with IT Service Catalogue.
Bank Handlowy w Warszawie S.A. Pion Technologii Centrum Badan i Rozwoju Produktow Bankowych ul. Moniuszki 2 Lodz 90-120 Poland	The service management system supporting provision and maintenance of IT infrastructure, development and application maintenance for Bank Handlowy w Warszawie SA, Citi Group internal customers and their business partners, in line with IT Service Catalogue.



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An electronic certificate can be authenticated [online](#).
Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +971 (4) 3364917.

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