

Citi Academy for Financial Institutions

Tampa, Citibank Center

Building A, Town Hall

Wednesday, 14 June 2017

8:30 am – 9:00 am	Registration and Breakfast
9:00 am - 9:15 am	Welcome Juan Pablo Machado , Financial Institutions and Correspondent Banking Head, Latam
9:15 am - 10:30 am	SWIFT Overview Jairo Namur , SWIFT Representative
10:30 am – 11:30 am	Liquidity and Regulatory Update Sandra Diaz , Liquidity Management Head Latam, Citi
11:30 am – 11:45 am	Coffee and Networking
11:45 am – 1:00 pm	Global Payments and Clearing Ruddy Castellanos , Director, International Payments Market Manager, Latin America, Citi
1:00 pm – 2:00 pm	Lunch and Networking
2:00 pm – 3:00pm	Global AML Investigations – Current Trends in the Region Enrique Nort , Region Head, Global Investigations Unit (GIU) – Mexico/Latam
3:00 pm – 4:00 pm	Cybersecurity: Perspective of a Financial Institution Papa Faye , VP, Global Product Manager, Trade and Treasury Solutions Digital Security, Citi
4:00 pm – 5:00 pm	Big Data: Tools and Information Systems for Correspondent Banking Gustavo Vidal Market Manager, Financial Institutions and Correspondent Banking Latam, Citi
5:00 pm	End of Day

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Building C Conference Center, C-5

Thursday, 15 June 2017

8:30 am – 9:00 am	Breakfast
9:00 am – 10:00 am	<p>Trends in Global Trade: Challenges and Opportunities of Managing your Trade Business</p> <p>Mauro Scacciati, Director, Central America and the Caribbean (CCA) Region, TTS Financial Institutions and Correspondent Banking Group, Citi</p>
10:00 am – 11:30 am	<p>Documentary Letters of Credit and Inherent Risk to Trade Operations</p> <p>Fabrizio Juez, C.D.C.S., Vice President, NA/Latin America Trade Advisor, Citi</p>
11:30 am – 11:45 am	Coffee and Networking
11:45 am – 1:15 pm	<p>In-depth Understanding of Standby Letters of Credit</p> <p>Fabrizio Juez, C.D.C.S., Vice President, NA/Latin America Trade Advisor, Citi</p>
1:15 pm – 2:45 pm	Lunch and Networking
2:45 pm – 4:45pm	<p>In-depth Understanding of First Demand Guarantees</p> <p>Fabrizio Juez, C.D.C.S., Vice President, NA/Latin America Trade Advisor, Citi</p>
4:45 pm	Departure for Hotel
5:30 pm	Departure for Dinner
6:00 pm	Dinner and Bus Return to Hotel

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Building C Conference Center, C-5

Friday, 16 June 2017

8:30 am – 9:00 am	Registration and Breakfast
9:00 am - 9:45 am	Managing the Payment Flow: How to Reach STP Optimization Casey Stansley , Assistant Vice President, Client Operations, Citi
9:45 am - 10:30 am	Inquiry Process Efficiency & Tools Patricia Pires , Senior Vice President, Service Center and Offshore Unit Head for Latin America, Citi
10:30 am – 10:45 am	Coffee and Networking
10:45 am – 11:30 am	Managing Client Satisfaction Bertha L. Beland , Latin America Client Experience Head, Citi
11:30 am – 12:30 am	Campus Visit & Client Service Representative Meetings
12:30 pm – 1:00 pm	Certificates and Closing
1:00 pm – 2:00 pm	Lunch and Networking
2:00 pm	Departure